

# HACKNEY EOODBANK

## **ANNUAL REPORT 2022**





Some of our many volunteers from 2022

















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This annual report presents a review of year 2022, reporting on achievements, performance, and impact, including financial performance and financial position to demonstrate the trustees' stewardship and management of charitable funds. This report is also intended to serve as a directors' report for the purposes of the Companies Act 2006.

As a preliminary matter, the trustees and staff of Hackney Foodbank wish to express their deep appreciation for the contribution made by volunteers and donors, without whom no achievements would have been possible.

#### LETTER FROM THE CHAIR

During 2022 Hackney Foodbank went through a transformation, as the charity hired its first CEO, implemented the strategy developed in 2021 and, sadly, lost the chair suddenly and unexpectedly.

Sue Bell, our chair, very sadly passed away in July 2022. Sue devoted a large part of her life and energy to charities and the relief of poverty. Her work on behalf of the Hackney Foodbank was selfless and generous, and she played a major role in helping the organisation to become what it is today. We alongside so many others miss her dedication and her creative contribution.

The trustees appointed an interim chair from the serving trustees and began recruiting a new chair in the autumn. Two other trustees announced that they were going abroad and therefore would not be able to serve on the board anymore, so HFB also started recruiting new board members at the same time.

This year demand started high — 100% higher than pre-pandemic levels — and then continued to grow. The emerging cost of living crisis drove people we hadn't seen previously to seek food support. Universal Credit claimants in Hackney grew from 16,000 pre-pandemic to 32,000 in 2022. Despite the record investment in staffing and rolling out new ways to help the residents of Hackney, we were running to keep up with demand. In December 2022, we fed nearly 800 people one week. This was almost reaching our pandemic high of feeding 840 people in a week (March 2021).

Recruiting and retaining volunteers was another challenge we faced during the year. We were without a volunteer manager for a few months, and volunteers had gone back to work after furlough ended. This provided new challenges for the food bank, which we are still addressing. We find that the people of Hackney still want to help those in need, and we are developing the systems and processes to facilitate that help.

Food donations dropped significantly also during the year — down 56% in weight. The way

we account for food donations in cash, through the Trussell Trust translation, means that this dramatic loss of food donations looks smaller than it actually was.

Despite the challenges we faced in terms of growing demand, falling food donations and sparsity of volunteers, local people, local businesses, and local community organisations continued to support the food bank, which we desperately needed. The volunteers sorted and packed food at our warehouse, drove and delivered emergency food parcels, assisted and supported people at the food distribution centres, and helped at the office to ensure everything ran as smoothly as it could — none of it could have happened without the volunteer teams.

Yet again to our volunteers, our donors, our fundraisers, and our wonderful staff team — thank you! We have experienced another year of unprecedented demand. The annual report that follows will tell you how you helped our neighbours and community. Please continue to support us.

Caroline O'Brien
Interim Chair of Trustees



#### Reference and Administrative Details

The name of the charity (as it appears in the Register of Companies) is 'The Hackney Foodbank'. It is also known as 'HFB'. Its charity registration number (England and Wales) is 1149896 and the company registration number is 7877042.

The address of the charity's registered office is:

The Hackney Foodbank, Florence Bennett Centre, Cherbury Street, London N1 6TL

Those who were trustees of the date that this report was approved or who served as trustee during the reporting period include:

**Susan Bell, Chair of Trustees,** died in post on 3rd July 2022.

Michael Johnson, Trustee, appointed on 20th May 2020.

lan Stephenson, Trustee, resigned 1st September 2022.

**Imogen Clark**, appointed on 6th November 2020.

Caroline O'Brien, Trustee and Interim Chair (1st September 2022), appointed on 6th November 2020.

Feona Daly Cairn, Trustee, resigned 17th November 2022.

Mark Boisson, Trustee, appointed on 7th April 2021.

Nanette Daniels, Trustee, appointed on 17th May 2021.

Those to whom the trustees delegated day-to-day management of the charity in a senior management role during the reporting period include:

Pat Fitzsimons, Chief Executive Officer, appointed on 1st February 2022.

Kye Lockwood, Interim Chief Executive Officer, left 16 February 2022.

#### The trustees also took advice from:

**Insurance Broker** 

Marsh Commercial

1st Floor

No.1 Bridgwater Road

Worcester WR4 9FQ

**Auditor** 

Knight Goodhead Ltd

7 Bournemouth Road

Chandler's Ford

Eastleigh

Hampshire S053 3DA

**Principal Bankers** 

The Co-operative Bank PLC

PO Box 101

1 Balloon Street

Manchester M60 4EP

Metro Bank PLC

One Southampton Row

London WC1B 5HA

CAF Bank Limited

25 Kings Hill Avenue

Kings Hill

West Malling

Kent ME19 4JQ

Redwood Bank

The Nexus Building

**Broadway** 

Letchworth Garden City SG6 3TA

**Investment Managers** 

**CCLA Investment Management** 

Senator House

85 Queen Victoria St

London EC4V 4ET

**Solicitors** 

Denton's

1 Feet Place

London EC4M 7WS

**Bates Wells** 

10 Queen Street Place

London EC4R 1BE

**HR Support Services** 

Peninsula Business Services Limited

The Peninsula

Victoria Place Manchester SA3 3AJ CIPD

151 The Broadway

Wimbledon

London SW19 1JQ

The Hackney Foodbank is a charitable company limited by guarantee that was incorporated on 9th December 2011. The charity is governed by its Memorandum and Articles of Association (as amended by special resolutions dated 15 November 2012 and 11 June 2019).

Membership of the Hackney Foodbank is open only to community organisations and institutions (and not to individuals). In 2022, members comprised Grace Church Hackney Trust; St John's, Hoxton; Our Lady and St Joseph's, Kingsland; St. Mary's, Stoke Newington and Clapton Commons Community Organisation.

The Hackney Foodbank is governed by a Board of Trustees (who also serve as directors of the company) which is responsible for the strategic direction, governance, and policy of the Hackney Foodbank. Day-to-day management of the charity's activities is delegated to staff.

Any person who is willing to act as a trustee may be appointed by the charity by ordinary resolution or by the Board of Trustees, provided that in the latter case they must retire at the next Annual General Meeting and then stand for reappointment. A skills audit of all current trustees is completed annually. Having regard to the outcome of that audit, the Board of Trustees then identify specific skills and experience that need to be recruited to provide a balance in terms of equality and diversity as well as ensuring relevant skills required across the board are met. Opportunities to become a trustee of the Hackney Foodbank are advertised on volunteer websites and through other media, including via a recruitment agency if required. Member organisations may also nominate candidates. During 2022, the trustees recruited a new chair and three new trustees who were officially appointed to the board in January 2023.

All potential trustees shall apply by submitting a CV and cover letter to the trustee's email address (trustees@hackneyfoodbank.org). Upon receipt, a trustee or trustees will arrange to meet the potential trustee for a discussion. If the candidate meets the criteria as laid out in the role description and in line with the requirements identified via the skills audit, the potential trustee will be invited to observe a Trustee Board meeting. (The potential trustee may be required to absent themselves for parts of the meeting if sensitive information and issues are being dealt with). Following the meeting observation, the chair or another trustee will consult the candidate on whether the recruitment process should continue and if so, the candidate will be voted onto the Board of Trustees at the next meeting.

Training for trustees is provided by the Trussell Trust and from other third-party providers including, in particular, organisations of which the Hackney Foodbank is a member.

In 2022, the Board of Trustees appointed a CEO, replacing the interim CEO who was appointed in 2021. The CEO is responsible for the overall running of the food bank. The CEO reported into the Board of Trustees and all other employees reported into the CEO. The pay and remuneration of the key management post is settled by agreement having regard to the remuneration of similar roles in other food banks in the Trussell Trust network.

Hackney Foodbank is part of the Trussell Trust Foodbank network founded in 2004. Since then, the Trussell Trust has helped communities work together to launch food banks nationwide in a wide range of towns and cities. While Hackney Foodbank is not required by its governing documents to adopt the Trussell Trust's policies and procedures, we are encouraged to do so and, in practice, we have found it helpful, especially to ensure that Hackney Foodbank's activities are conducted for the public benefit. The Trussell Trust also provides training and technical support and collates data from Hackney Foodbank and other food banks in the network and uses this information to produce reports to further the aim of ending the need for food banks.



## Hackney Foodbank's charitable objects are specifically restricted to the following:

- (1) To advance the Christian faith (as expressed in the Apostle's creed 1) in the London Borough of Hackney, or elsewhere, by the practical expression of Christian compassion and hospitality primarily by the provision of a food bank;
- (2) The relief of financial hardship amongst people in Hackney and the surrounding areas or in other parts of the United Kingdom in such ways as the trustees from time-to-time think fit, in particular, but not exclusively by:
  - (a) Providing emergency food and household items to individuals and families in need and/or for distribution by charities or other organisations working to prevent or relieve poverty.
  - (b) Such other means, including (but not limited to) the provision of support or signposting to relevant information and other advisory services.

Hackney Foodbank (HFB) is an independent charity. It operates as part of the Trussell Trust Foodbank network and follows the policies and advice of the Trussell Trust, thereby benefitting from their experience in supporting more than 1,400 food banks across the UK. Our shared aim is to end the need for food banks in furtherance of our charitable objects, to relieve food insecurity and financial hardship in our community. We do this by providing emergency food parcels as part of a package of support aimed at helping people out of crisis provided by local frontline health and social care partners.

#### Hackney Foodbank's Services:

The food bank is run by rules that:

- Provide only three days' worth of emergency provisions;
- Require that vouchers, which are distributed by our trusted referral partners, are exchanged in a timely manner after issue (in recognition of the fact that they are intended for emergencies and crises)

These rules form part of the framework for ensuring that the charity's activities further our purposes for the public benefit. Indeed, the trustees are confident that, by their stewardship and management of charitable funds, Hackney Foodbank continues to meet the requirements around public benefit as defined by the Charity Commission. Interested parties are invited to contact us for a detailed account of the way in which the charity meets these objectives by requesting our policy document (info@hackneyfoodbank.org).

## Hackney Foodbank's vision is for a hunger-free Hackney, where everyone can afford to eat.

Our objectives for the period were:

To implement the Road Map 2022 onwards, the strategy that was developed by our interim CEO in 2021. The Road Map outlined implementation of 13 new projects and expanding the team by more than a third.

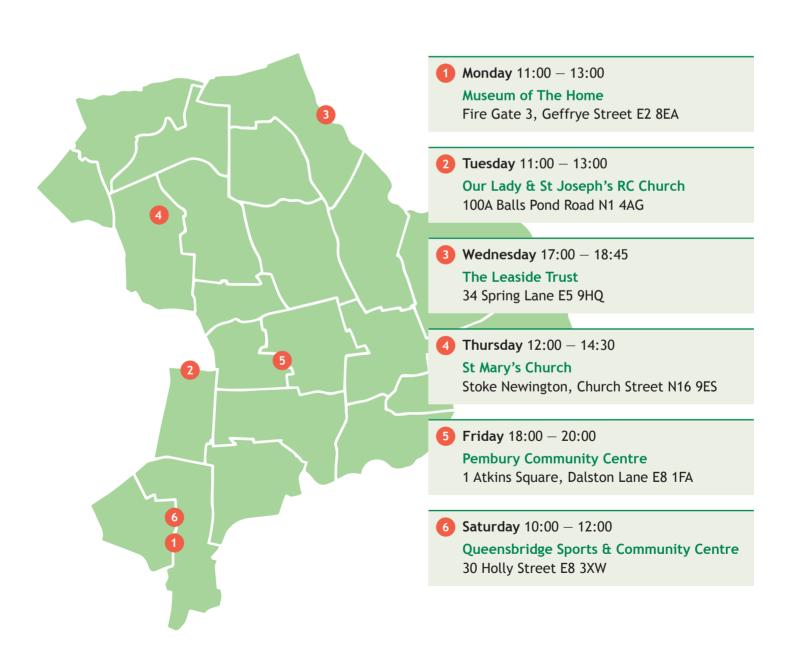


#### Hackney Foodbank's Strategic Plan and Roadmap 2022 Onwards

During 2022, Hackney Foodbank developed and delivered the majority of the 13 projects which began during 2021. The results of that journey are outlined below.

#### 1. Distribution Reshuffle

The Head of Services reviewed Hackney Foodbank's five food distribution centres to ensure they were in the right place and to determine whether we needed another one. The result was that we moved one into the Museum of Home in Hoxton, one to Haggerston in a leisure centre and opened a new food distribution centre in Hackney Central. These moves mean we were able to spread out a bit more in the borough to make it easier for those in need to reach our services. The Hackney Central Food Distribution Centre (FDC) is open in the evening on a Friday to ensure those who are working can get to us after work.



#### 2. Events

This year was Hackney Foodbank's 10th anniversary of being registered as a charity. We held two events to mark this anniversary. Firstly, we held a partner event where we asked the audience of professionals working with residents in need, to ask questions of some of our most trusted partners. The event attracted over 50 organisations and was deemed a great way to share information and to network. We plan to have another partner event every year to ensure ongoing conversation between all the support services within the borough.

Secondly, we held a donor event, to let those who support the food bank know about the challenges people are facing and to meet the Hackney Foodbank team. Our Interim Chair Caroline O'Brien spoke, as did the CEO and a representative from New Philanthropy Capital. The feedback from the donors was positive so we plan to put on a donor event every year.

#### 3. Lunch Club

Families to be provided with a weekly lunch parcel e.g., a loaf of bread, pack of cheese, pack of butter, fruit, crisps, drink.

Our Family Lunch Club is aimed at tackling school holiday hunger by providing healthy nutritious meals to young families with children up to the age of 12 who would otherwise struggle to afford to feed their children over the school holidays. From October 2020 we provided packed lunches to go from each of our distribution centres.

During 2022, we switched to using Phone to Food — see "Phone to Food" project — to provide a week's worth of phone credit for families to purchase food for their children. We had to do this because we did not have the capacity (staffing, volunteers, or storage) to hand out weekly food parcels for all the families seeking help. Families preferred this method, as they were enabled to cater to their children's preferences in food.

During 2022 we provided on average one hundred children with a lunch for every week of the school holidays.

#### 4. Work Experience

Hackney Foodbank was able to offer five young people (over 18 years) work experience in the warehouse during 2022. We provided three Kickstarter placements, paid minimum wage by the DWP and topped up to the London Living Wage by the food bank. Two stayed almost to the end of the one-year placement and we are delighted that we were able to offer one of them a full-time permanent job at the end of the training.

We had a work placement from Project Search and from ELATT, both for between two and four weeks.

#### 5. Equality, Diversion and Inclusion

Hackney Foodbank underwent a series of workshops with the support of the Trussell Trust, to develop an Equality, Diversity and Inclusion plan. As a result of this plan, we have implemented the use of Language Line, to assist with those visitors to the food bank who do not speak English. We have also translated all our written information into community languages. We provided a grant to the Charedi Jewish community in 2022 to provide food support over the Passover festival. We also provided information and phone credit to those who needed it.

Several other projects contributed towards delivering a more diverse and inclusive service to Hackney residents: the Mobile Food Bank, Home Deliveries, Phone to Food, the Data project and Staff and Volunteer Welfare. Progress against each of these is listed below:

#### 6. Mobile Food Bank

The purchase of an electric mobile food bank was delayed because the vehicle was not available in the UK during 2022, following a global shortage of data chips. This vehicle was to enable Hackney Foodbank to go to places in the borough where food assistance was poor and where need was high. Working with the local authority, we have identified areas of food support scarcity, so that when the mobile food bank is in operation, we can deploy the mobile food bank to that area. We have been informed that the electric van will be available from Q2 of 2023.

#### 7. Home Delivery

The Home Delivery service is for those who find it difficult to travel to the food distribution centres and to transport the heavy food parcels back home again. Hackney Foodbank uses a cycle delivery service, PedalMe. This service has been kept artificially low, because of capacity and cost issues. We will review this service once we have a mobile food bank which might be used for home deliveries.

#### 8. Phone to Food

To allocate credit to people who are accessing food bank services to spend in local shops whilst ensuring that relevant signposting information and follow up contact is achieved.

HFB ran a pilot programme of allocating credit onto food bank visitors' phones during 2022, using the company Face Donate. This pilot was very successful and proved that visitors used the credit to purchase fresh fruit and vegetables, meat (including Halal) and foods their children wanted to eat. We re-branded our project Phone to Food and enrolled retailers around each one of our food distribution centres, including Ridley Road market and the Orthodox Jewish shops in Stamford Hill.

HFB plans to roll out the project to all our services during 2023 and hope to enrol the major supermarkets to take part in Phone to Food. This project is a primary service that enables HFB to deliver services to a diverse community.

#### 9. Financial Inclusion

To provide support that will help to ensure beneficiaries maximise their income, build their financial resilience, are signposted to relevant services who can offer additional help to tackle the underlying cause of crisis and help enable them to be in position of lower reliance on Hackney Foodbank.

Below is the outcome of the work we did with Rooted Finance (Fair Money Finance rebranded) on helping food bank visitors to resolve debt issues, help with budgeting and increase their income.

Total clients seen:	266 (79 of which are household beneficiaries)
Total debts presented:	£1,388,424
Total debt repaid:	£120,622
Income maximised:	£41,766.67

This was the first year of delivering this project and we expect the outcomes to increase during subsequent years.



#### 10. Strategic Resources

To build better relationships and processes with our frontline referral partners, to ensure a smooth and effective beneficiary experience, and to accommodate needs in an appropriate way, ensuring capacity to meet demand.

HFB depends upon our referral agencies to distribute food vouchers, and so we need to be confident they are using appropriate criteria when issuing vouchers. We have been working with our partners to improve communication and therefore outcomes for our visitors.

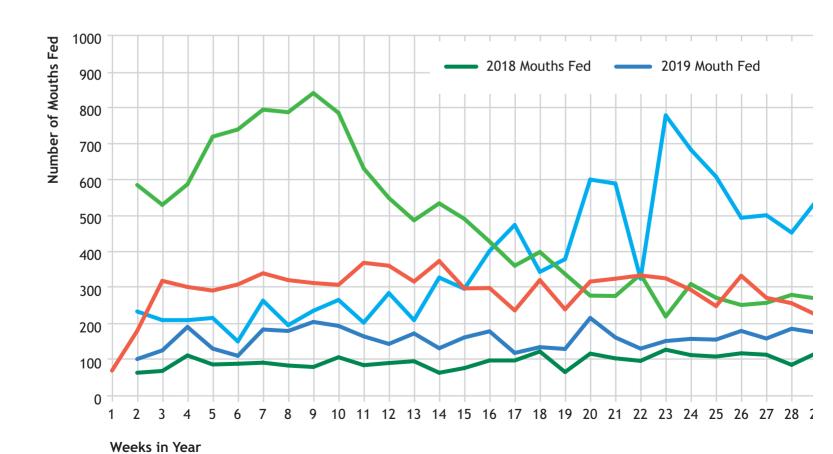
The partner event, mentioned above, went a long way in improving communication between us and those who refer people to the food bank. We continued to speak to those referring throughout 2022 and will improve these relationships and information flow in future years.

#### 11. Data

To enable relevant collection, storage, and analysis of information on services and stakeholders including effective impact measurement, creation and population of a CRM/Database and the development of dashboards to track progress.

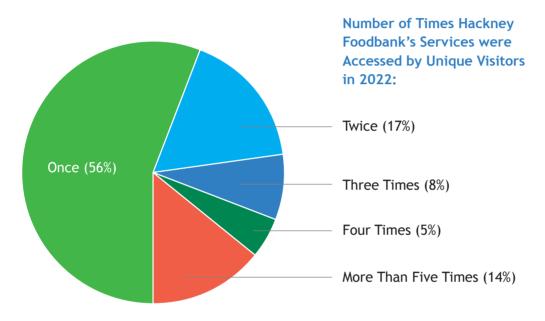
HFB grew from feeding just over 100 people each week in 2018 to feeding 840 one week during the height of the pandemic and averaged feeding over 340 each week during 2022. This is a trebling of our size in just four years. This project was enacted to improve the data collection and analysis at the food bank, which in turn will be analysed to inform our plans and practice moving forward.

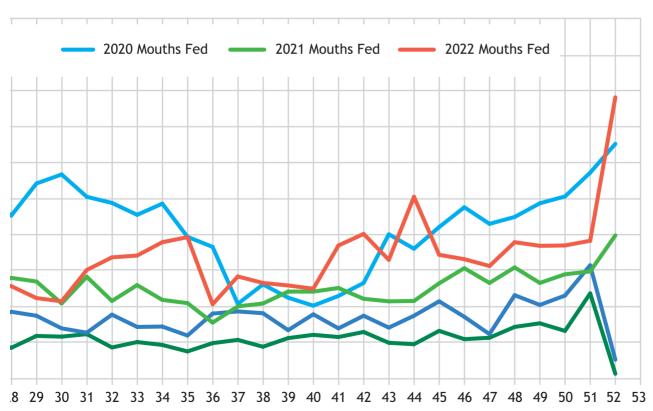
#### Number of Mouths Fed per Week from 2018 to 2022:



During 2022 we improved data analysis by using the data collected through the Trussell Trust's database. This included number of people fed, frequency of visits to the food bank, the amount of food donated, and much more. We also produced several case studies of those who visit the food bank, to better understand why people need emergency food parcels. We regularly produce these and other statistics for internal and external audiences.

We want to improve the data we hold about our visitors and towards that end, we will be conducting surveys in our food distribution centres during 2023. The Trussell Trust has also said it will improve its data collection, which will help food banks to understand who comes to their food bank and why.





#### 12. Staff and Volunteer Well-Being

To promote a genuine wellbeing-first culture that fosters, enables, and sustains wellbeing for all.

During 2022, many of the volunteers who had seen HFB through the pandemic left to go back to work and some of the staff moved on as HFB expanded the team threefold. Many of the existing staff and volunteers had worked extremely hard over the previous two years and needed rest and care.

As HFB recruited the additional staff and new volunteers needed to deliver the ambitious strategy, it became evident that HFB needed a human resource professional to ensure the well-being of its staff and the volunteers going forward.

#### 13. Website Design and Build

To create a new website which better serves our beneficiaries, donors, and stakeholders.

HFB designed and built a new website during 2022 which better met the needs of the various stakeholder of the charity.

## **SEASONAL ACTIVITIES AND EVENTS**

Season	Event
New Year	
February Half Term	Children's Lunch Club
Spring	
April Lent and Easter	Adlent
May Half Term	Children's Lunch Club
9th June 2022	Volunteer Celebration
Summer	
July and August	Children's Lunch Club
Summer Holiday	
Autumn	
11th October 2022	10th Anniversary Partner Event
13th October 2022	10th Anniversary Donor Event
October Half Term	Children's Lunch Club
31st October 2022	Trick or Eat
Winter	
December Advent	Reverse Advent Calendar
December Christmas	Christmas Toy Appeal

#### **Volunteer Celebration**

As a voluntary organisation, we rely on the dedication of the local Hackney community to function. In 2022 that contribution amounted to over 7,332 hours of volunteer time, which is equivalent to four full time staff members. This is a decrease of 20% on 2021 numbers. The numbers of volunteers have been dropping steadily since the end of the pandemic as many of them have returned to work. Volunteers come from a wide section of the community, including members of churches, corporate teams, and individual members of the public.

The core of Hackney Foodbank's service — the food distribution centres — is supported by regular volunteer teams who set up and run the centres. Volunteer drivers collect food donations daily from local supermarkets' collection points. Warehouse volunteers weigh all donations coming into the warehouse then help to sort and shelve, assist in packing bulk orders/emergency parcels for the weekly food bank centre deliveries and provide support for regular stock takes.

Several key volunteers support administrative processes that are central to the Hackney Foodbank's operations such as inputting data relating to food and other stock donations, thanking donors, supporting our signposting service and our communications team.

HFB hosted the second annual Volunteer Celebration in June 2022, to thank our volunteers for all their hard work and dedication. The event was held at the Redmond Community Centre and included two events — one for speeches from councillors, Trustees and volunteer organisations and the second one for a celebration — music, refreshments and presents for the volunteers, which were sourced from the local businesses. The first Volunteer Celebration in 2021 was so successful that it has become a regular feature in the HFB calendar.



























#### **Trick or Eat**

The Trick or Eat food donation initiative organised by Jenna and Basil Fansa of the Local Buyers Club was run again at Halloween, growing bigger each year. In 2022, they collected 2558 kg of food. The idea of the Trick or Eat event is to encourage children and their families to donate food alongside a treat, so that children get the treat, but the tin/packet is donated to the Hackney Foodbank.

#### **Reverse Advent Calendar**

Another initiative that we re-ran in 2022 was the 'Reverse Advent Calendar'. Instead of receiving a festive treat, participants donate the item specified for that day to the food bank for individuals and families who are struggling over the festive season. It was run in November in 2022 to ensure that beneficiaries received items in time for Christmas. We received 68 kg of food through this in 2022, 65% less than we received in 2021 (192 kg) through the scheme. This was just another indication that food donations were dropping throughout the year.



The Local Buyers Club, owned by Jenna and Basil Fansa, buys toys for disadvantaged children. In December 2022, HFB received almost 400 toys for children up to the age of 12.

In 2022 HFB wanted to ensure older children also got toys at Christmas, so we started a fundraising campaign to get £30 OneforAll vouchers for older children. The Local Buyers Club donated  $50 \times £15$  vouchers and  $50 \times £10$  vouchers, totalling £1250, while the public donated £2,355. This campaign was very successful, and we distributed £2,070 in vouchers to older children during Christmas and have some left over to distribute in 2023.

#### **AdLent**

The Trussell Trust has a campaign called AdLent, which asks people to donate specific food to a food bank on each day of Lent. Hackney Foodbank took part and hope to grow this project in the next years.

#### **Donations**

Food donations dropped in 2022, compared to 2021. This is likely because people donated a lot of food during the pandemic years as the need was apparent to all. It became evident that there was still a high level of need in 2022, but food donations only reached the levels seen during the pandemic in October 2022. This did not make up for the previous nine months of lower donations and therefore HFB had to purchase more food during 2022.

#### 2021 year-end stock

93,880 kg @ £1.75 per kg was £164,291

#### 2022 year-end stock

41,442 kg @ £2.37 per kg was £98,217

In 2022, 94,000 kg of stock was donated, and 27,200 kg of food was purchased. HFB distributed 122,600 kg of food to our visitors and donated an additional 51,100 kg of food to other organisations which were also distributing food to those in need.



## OUR 2022 PERFORMANCE AND ACHIEVEMENTS

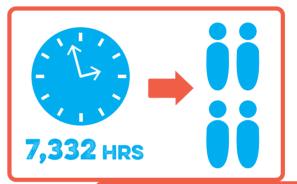


We commemorated 10 years of being a registered charity Over £120,000 of debts were repaid by 266 visitors with help from HFB and Fair Money Advice

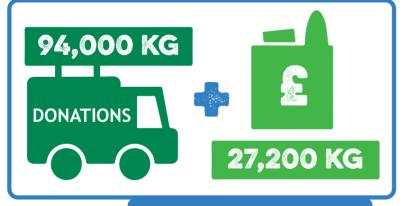




were provided with a lunch for every week of the school holidays



of volunteer time, which is the equivalent to four full time staff members



We received 94,000 kg of donated stock and purchased 27,200 kg of food for our visitors

The average number of people fed by HFB has trebled in four years



2018

100 PEOPLE FED/WEEK

2022

340 PEOPLE FED/WEEK

PARTNERSHIP WORKINGAND SIGNPOSTING

#### Partnership Working

HFB believes that food banks should not exist in one of the richest countries in the world. We work towards helping food bank visitors to move out of poverty through our partnership work with organisations who can give advice on specific areas — such as debt management — and through engagement with wider partnerships in the borough and London-wide.

We are a Trussell Trust food bank, and we therefore receive advice, support, and funding from the Trussell Trust. We continue to participate in Hackney's Food Poverty Network, and the Food Roots Partnership. Hackney Council set up fortnightly Poverty Reduction Tools meetings during 2022 to address the growing issues caused by the cost-of-living crisis, which we attend.

We are also active members of 4in10, London's Child Poverty Network, Child Poverty Action Group (including as a member of the End Child Poverty Coalition) and the All-Party Parliamentary Groups (APPGs) on Universal Credit, Debt and Personal Finance and Ending the Need for Food Banks.

The partnership we forged in 2020 with Growing Communities continued during 2022. They donated fresh organic produce weekly to HFB and in 2022 this was 6.1 tonnes of fresh fruit and vegetables (over 100 kg a week). This was 17% higher than in 2021. This allowed us to distribute fresh produce to five of our six food distribution centres (FDCs). The other FDC has contributions from local businesses of fresh fruit and vegetables and bread. Several of the other FDCs also receive fresh produce and bakery goods from local businesses and the community.



#### Signposting:

The visitors who access the food bank are offered a holistic support model: emergency food alongside signposting to local advisory partners who can help address specific crisis issues. This is predicated on agencies and signposting organisations being open and able to issue vouchers and additional services to those in need. We have found that many organisations that are set up to help were overrun with demand during 2022, posing signposting issues for HFB.

We keep up-to-date information sheets on a wide range of issues, which we give to our food bank visitors. These issues include housing, mental health support, places to get free/cheap food, support for people with no recourse to public funds, domestic violence, budgeting, and debt, LBGTQI+, and culturally specific organisations. The leaflets are translated into community languages to reach the widest possible audience.

Our plans are to strengthen our relationships with our referral partners to ensure our visitors receive the best possible support to help them out of food insecurity in the future.

## CONTACT US

#### Our address:

Florence Bennett Centre Cherbury Street London N1 6TL

#### Phone us

**020 72542464** (Mon - Fri, 10:00 - 15:00)

#### **Email us**

info@hackneyfoodbank.org

